

## BUXTON BUILDING CONTRACTORS LTD.

### QUALITY POLICY STATEMENT

We take pride in our policy to:

- Provide services to our own high standard and value
- Satisfy our customers' needs and expectations
- Conform to contractual and regulatory requirements
- Whilst at the same time effectively managing the business to remain efficient, profitable and competitive

This is achieved by:

- Systematic control of our processes and activities
- Utilisation of well-managed resources
- Aspiring to achieve high levels of quality in all communications
- Working to formalised procedures, designed to eliminate deficiencies
- Promoting continual improvement of our processes

We undertake to ensure that quality is everyone's aim throughout the Company and that each employee has a sound understanding of the importance of our Management Procedures and their direct effect to our continuing success.

To achieve the objectives set out above, our Managing Director, **Phillip Mumford**, has committed the Company to maintain a management system which will satisfy the requirements of BS EN ISO 9001: 2000: and our own requirements. This manual describes how our Management Procedures ensure that we achieve this.

With the full support of the other Company Directors, **Phillip Mumford** is responsible for the day-to-day management of our Management Procedures and has the authority for ensuring the requirements are implemented and maintained.

The Company's Management Procedures are to be regularly reviewed by management to ensure their continuing suitability and effectiveness are monitored.

**Phillip Mumford** – Managing Director



**Stephen Holland** – Surveying Director



**Ashley Ward** - Commercial Director



**David Norman** - Construction Director

30<sup>th</sup> November 2008